

MODIFIED PROCEDURES FOR BACK2GOLF HAWAII | THE GAME AND BUSINESS OF GOLF

These procedures have been approved for Hawaii Golf Courses to continue operating under **Hawaii Golf Phase 4**. The BACK2GOLF **version 5** playbook was updated by the national allied golf associations on **November 20**, **2020** with <u>approval</u> from the White House and CDC "Guidelines Opening Up America Again." The Playbook is a specific three-phase approach to help reopen Hawaii's golf industry and has been approved by state and county agencies.

Hawaii Golf Phase 4 (HGP-4) is a hybrid plan of the National CDC BACK2GOLF Playbook and is designed to manage the business of the game while ensuring public health and safety. Under these guidelines for BACK2GOLF Hawaii all facilities statewide shall adhere to these guidelines and seek guidance from the PGA of America – Aloha Section as needed.

The procedures below address state and county concerns regarding touch points which all golf course operators and players will need to follow. BACK2GOLF Hawaii is a multiple phase plan, designed to work in collaboration with guidance of local health agencies, the offices of each county Mayor and the office of the Governor of the State of Hawaii. For the purpose of this document the following definitions are provided for clarity.

- MUST means the item, task or activity is a <u>requirement</u>.
- SHOULD is considered a best practice to be followed during COVID operations but no required.
- RECOMMENDED is a suggestion to be followed but no obligated to do so during COVID operations.
- MAY means the action or activity is <u>permissible</u> with proper PPE and CDC social distancing practices.
- PPE refers to Personal Protective Equipment.

PROCEDURES BY OPERATING AREA DURING HAWAII GOLF PHASE 4 (HGP-4)

GOLF CART OPERATION PROCEDURES

- Normal sanitization procedures of golf carts may resume. Enhanced sanitization procedures are no longer required but are recommended.
- All amenities and services such as scorecards, pencils, tees, towels, and sand bottles may resume under normal operating procedures. Staff may choose to wear gloves when handling these items but are no longer required.
- On course water coolers should be available for players.

OUTSIDE SERVICES STAFF PROCEDURES

- Outside guest services **may** return to normal operating procedures.
- All outside service staff are no longer required to wear disposable gloves and face coverings unless state or county guidelines mandate face coverings outdoors. **May 25, 2021**

PRACTICE RANGE

- All practice areas may return to normal operating procedures without restrictions. Social distancing should still be encouraged in high traffic areas.
- Practice balls should continue to be cleaned with soap and disinfectant after being picked from the range.
 Enhanced cleaning of golf balls, buckets or other common items is no longer required.
- Rental clubs and demo equipment may be available for use without restrictions.

GOLF COURSE PROCEDURES

- Tee times may return to normal operating procedures beginning June 21, 2021.
- Face coverings are recommended but no longer required to be worn while outdoors. This includes all open
 areas on the course or any part of the property with open air space and no physical structure. May 25, 2021
- Normal golf groups are permitted from **June 1, 2020**. This would include up to six (6) players in a group.
- It is **recommended** golfers should walk with the exception of ADA requirements.
- Golf Cart operations should return to normal procedures. Shared cart use is the preferred standard for cart rentals unless a separate rider fee is applied for a single cart player. **June 21, 2021.**
- The flagstick may be tended or removed from the hole under normal golf play (without sanitization requirements) and devices may be removed from the bottom of the cup but not required. June 21, 2021.
- On the practice putting green (Flags/ Hole Markers) may be placed in the cups for normal use (without sanitization requirements) and devices removed.



GOLF COURSE PROCEDURES -- CONTINUED

- All rakes may be placed in bunkers for normal use during play, without sanitization requirements.
- Golf ball washers **should** be available on the course for normal use during play.
- All operating guidelines for snack bars or beverage carts <u>must</u> comply with county and state food safety regulations. Food service staff must wear a mask and disposable gloves.
- Restrooms on the golf course shall remain open for normal use. Staff should clean and sanitize regularly.

GOLF SHOP AND CLUBHOUSE OPERATIONS

- Mandatory signage throughout facility outlining Hawaii Golf Phase 4 guidelines is required.
- Clubhouse Operations may resume from June 5, 2020. All CDC guidelines <u>must</u> be followed and approval from local state and county agencies is required.
- While in-doors face masks are <u>required</u> to be worn and all restaurant guidelines <u>must</u> be followed.
 May 25, 2021.
- Locker rooms and shoe cleaning services may return to normal operations. This includes all amenities for personal grooming. June 21, 2021
- All golfers <u>must</u> wear a facemask inside the golf shop and follow all state and county guidelines for in-door operations.
- Retail operation may resume and must follow all state and county guidelines. Golf Course operators should
 refer to Retail Merchants of Hawaii guidelines and National Retail Merchants best practices.

TOURNAMENTS AND COMPEITIONS

- Shotgun tournaments may resume on July 3, 2020 and <u>must</u> follow the gathering size for outdoor events and competition guidelines set forth by the PGA of America Aloha Section and the Hawaii Golf Alliance. From June 21, 2021, the competition guidelines of Hawaii Golf Phase 4, allows shotgun tournaments up to 216 players. Pre and post tournament operation plans for outside guest services should be made to ensure social distancing is followed during the event.
- Banquets and all in-door food and beverage events related to tournament activities must follow all county guidelines for restaurant capacity.
- Competitive Stroke and Match play events may resume on **July 3, 2020**. All events must follow the competitions guidelines set forth by the PGA of America Aloha Section and the Hawaii Golf Alliance.
- Beginning June 19, 2020 programs with juniors may resume for skill-building drills and team-based practice
 sessions. Group are limited to single Sports Program teams, or maximum of 30 players, whichever is less.
 When multiple groups are present, Sports Program operators must implement measures to ensure that
 they maintain good physical distance between each other at all times.
- Beginning July 3, 2020 programs with juniors may resume competitive play. Conditions of competition should include but not be limited to; no close contact on and off the field, limited to two programs or teams competing at one time, physical distancing is strictly enforced, proactive screening or health checks is recommended prior to each match.

Department of Health Guidelines | Reopening Food Services

Retail Merchants of Hawaii | Reopening Retail Service